



Wild Roots Music Performing Arts & Adventure Festival 2023 complaints summary.

The first Wild Roots Festival took place in Hazelwood Co. Sligo June 1st, 2nd, 3rd & 4th 2023.

A residents phone line was provided and a complaints log was taken for the duration of the event. This is a summary of the complaints logged and the actions taken to rectify the complaints from the 2023 event, and also event planning measures to ensure these complaints are addressed for the 2024 event.

Traffic Management:

There were two calls received to the resident phone line regarding the road closure. One of which was received from a resident whom was outside of the road closure who had voiced their concern of not being notified, this resident then requested access tickets to the event as compensation and this request was met. The second was from a resident inside the road closure who had advised they were notified of the road closure but now wanted it lifted.

Actions taken during the 2023 event:

The management of the partial road closure was carried out by the Wild Roots stewards (locals to the area who could direct people effectively) with the support of An Garda Siochana.

Changes for the 2024 event:

The amended road traffic management plan for the 2023 event was very successful and will be implemented in the same manner for 2024 with only a small diversion. Traffic coming from Dromahir toward Sligo along the R286 will be allowed to travel in toward Sligo town at reduced speed along the R286 which will have the right lane only open from traffic in this direction.

Traffic local and festival coming from Sligo town will be directed up the R278 and down

Shaw's avenue.

This new plan will address all the complaints about road traffic management.

Noise:

There were no noise complaints made at the 2023 event.

The noise management plan for the 2023 event was implemented successfully and the same noise management plan will be implemented for the 2023 event.