

# Access to Sligo County Council Services During the Covid-19 Emergency



Following the announcement of level 5 Covid restrictions, Sligo County Council is introducing measures to safeguard the health and well-being of its customers and staff and to help limit the spread of Covid-19. Sligo County Council is continuing to provide essential services, and until further notice these services will be available on-line, by phone, email and with meetings arranged by prior appointment.

A detailed listing of contact details for our services is posted on our website [www.sligococo.ie](http://www.sligococo.ie) and customers are requested to consult the Council's website and social media platforms for regular updates. The Council regrets any inconvenience caused by these arrangements which have been necessitated by the unprecedented global public health risk.

## FINANCE



### Motor Tax Renewals

- Motor Tax can be renewed online at [www.motortax.ie](http://www.motortax.ie)
- Motor Tax queries:  
Tel: 071 911 1830 or 071 911 1706/1726/1727  
Email: [motortax@sligococo.ie](mailto:motortax@sligococo.ie)

### Traffic

- Traffic queries and appeals against traffic fines  
Tel: 071 911 1304/1308  
Email: [traffic@sligococo.ie](mailto:traffic@sligococo.ie) (Traffic Query in subject)

### Applications for parking permits

- Email: [traffic@sligococo.ie](mailto:traffic@sligococo.ie) (Parking Permit in subject)
- Payments for traffic fines can be made online at [www.sligococo.ie/payments](http://www.sligococo.ie/payments) or by contacting 071 911 1308/1304.

### NPPR Queries

- Tel: 071 911 1319  
Email: [lmcgonigle@sligococo.ie](mailto:lmcgonigle@sligococo.ie)

### Fire Queries

- Fire queries regarding fire charges bills:  
Tel: 071 911 1304  
Email: [flang@sligococo.ie](mailto:flang@sligococo.ie) or [mcasey@sligococo.ie](mailto:mcasey@sligococo.ie)
- Payments for fire bills can be made online at [www.sligococo.ie/payments](http://www.sligococo.ie/payments) or alternatively by contacting 071 911 1304.

### Rents & RAS Customer Queries

- Rents: Tel: 071 911 1316/1330/1332  
Email: [squigley@sligococo.ie](mailto:squigley@sligococo.ie)  
[mhealy@sligococo.ie](mailto:mhealy@sligococo.ie)  
[nbrennan@sligococo.ie](mailto:nbrennan@sligococo.ie)
- RAS: Tel: 071 911 1028  
Email: [oblack@sligococo.ie](mailto:oblack@sligococo.ie)
- Payments for Housing Rent can be made online at [www.sligococo.ie/payments](http://www.sligococo.ie/payments) or alternatively by contacting 071 911 1316/1330/1332

### Commercial Rates Queries

- Tel: 071 911 1311/1322/1130  
Email: [rates@sligococo.ie](mailto:rates@sligococo.ie)

### BID Levy Queries

- Tel: 071 9111178  
Email: [bidsupport@sligococo.ie](mailto:bidsupport@sligococo.ie)
- Payments for BID levy can be made online at [www.sligococo.ie/payments](http://www.sligococo.ie/payments)

### Housing Loan Queries

- Tel: 071 911 1309  
Email: [mgrimes@sligococo.ie](mailto:mgrimes@sligococo.ie) or [bfidgeon@sligococo.ie](mailto:bfidgeon@sligococo.ie)
- Payments on your housing loan account can be made online at [www.sligococo.ie/payments](http://www.sligococo.ie/payments) or alternatively by contacting 071 911 1309.

Please note that a secure post box has been provided at Sligo County Council Offices at County Buildings, Riverside and Teach Laighne, Tubbercurry where you can place any correspondence/payment.

If a payment is being enclosed please include your account number, name, contact telephone number and details of what the payment relates to (eg. Rent, RAS, Loans etc). In the case of a traffic fine payment please ensure you include the traffic fine number with the payment.

Attendance at the Motor Tax & Finance Public Counter will be by appointment only. If you wish to make an appointment for any of these services please contact the appropriate number to make an appointment.

### Accounts Payable

- All account payable queries can be made to [payments@sligococo.ie](mailto:payments@sligococo.ie)

### Fire Safety Certificate applications

Fire Safety Certificate applications are submitted through the BCMS system, available on [www.sligococo.ie](http://www.sligococo.ie).

### Fire Safety Queries

- Telephone: 071 9111402 or email [fireoff@sligococo.ie](mailto:fireoff@sligococo.ie)



Sligo County Council  
Comhairle Chontae Shligigh

# Sligo.

## PLANNING OFFICE



### Planning Queries / Pre-Planning Meetings

- Tel: 071 9114454  
Email: [planning@sligococo.ie](mailto:planning@sligococo.ie)
- Any meetings deemed necessary including preplanning meetings will be arranged by appointment.

### Making a Planning Application

- Sligo County Council request that all planning applications being lodged be sent through An Post or placed in the post box at City Hall. An e-mail will be issued to confirm receipt of same.

### Viewing a Planning Application

- To view a Planning Application, please go to our website at [www.sligococo.ie](http://www.sligococo.ie) where you can access and view all valid planning applications which have been submitted.

### Submissions/Observations

- If you wish to make a submission or observation on a Planning Application please be advised that your letter outlining your submission /observations should be issued to [planning@sligococo.ie](mailto:planning@sligococo.ie). Please ensure you submit a phone number to enable this Department to contact you for payment over the phone by Credit/Debit Card. Alternatively please lodge a submission through An Post with the fee of €20.00 attached.

### Unauthorised Development

- In relation to unauthorised development, please complete the unauthorised development complaint form which is available on [www.sligococo.ie](http://www.sligococo.ie) and email the completed form to [enforcement@sligococo.ie](mailto:enforcement@sligococo.ie) or send by post to Sligo County Council Offices at City Hall.

### Building Control

- For information in relation to Building Control, please visit [www.localgov.ie](http://www.localgov.ie).

### Development Contributions

- If you have any queries or wish to make a payment in regard to Development Contributions please contact 071 911 4445.

### Heritage Office

- Queries relating to the functions of the Heritage Office can be emailed to [heritage@sligococo.ie](mailto:heritage@sligococo.ie) and queries in relation to building conservation grants can be emailed to [conservation@sligococo.ie](mailto:conservation@sligococo.ie).

Access to the planning counter in City Hall will be 'by appointment only'. All enquiries in relation to the making of an appointment should be made by calling 071 911 4454 between 10am and 4pm.

## HOUSING SERVICES



### Homeless Services\*

- Tel: 071 9111177 Email: [dboland@sligococo.ie](mailto:dboland@sligococo.ie) or [homeless@sligococo.ie](mailto:homeless@sligococo.ie)

\* The daily homeless drop-in clinic is not in operation until further notice. Please make contact by email or telephone as above if you are experiencing an urgent homeless situation or an imminent risk of homelessness. This number will be in operation each weekday from 10am-3pm. Outside of these hours, please contact Sligo Social Services at 071 9161688. Where possible, arrangements should be extended with family, friends or current accommodation providers to prevent homelessness.

### Other Housing Services

#### Repair Requests

- Tel: 071 911 1324  
Email: [housingrepairs@sligococo.ie](mailto:housingrepairs@sligococo.ie)

#### Housing Assistance Payment (HAP)

- Tel: 071 911 1231/911 1214  
Email: [housing@sligococo.ie](mailto:housing@sligococo.ie)

#### Housing Applications

- Tel: 071 911 1207/911 1213/911 1214  
Email: [hap@sligococo.ie](mailto:hap@sligococo.ie)

#### Housing Adaptation Grants

- Tel: 071 911 1803/911 1226  
Email: [housing@sligococo.ie](mailto:housing@sligococo.ie)

Please email [housing@sligococo.ie](mailto:housing@sligococo.ie) if your query relates to an issue which does not come under any of the above headings.

#### Rents

- Tel: 071 911 1802/911 1816  
Email: [housing@sligococo.ie](mailto:housing@sligococo.ie)

#### Loans/ Tenant Purchase

- Tel: 071 911 1815  
Email: [housing@sligococo.ie](mailto:housing@sligococo.ie)

#### Rental Accommodation Scheme

- Tel: 071 911 1209/911 1231  
Email: [housing@sligococo.ie](mailto:housing@sligococo.ie)

#### Estate Management

- Tel: 071911 1217  
Email: [estatemangement@sligococo.ie](mailto:estatemangement@sligococo.ie)

#### Traveller Accommodation

- Tel: 071 911 1222  
Email: [travellerliaison@sligococo.ie](mailto:travellerliaison@sligococo.ie)

## COMMUNITY AND ECONOMIC DEVELOPMENT



- Queries on Community grants or schemes to [lcdc@sligococo.ie](mailto:lcdc@sligococo.ie) or Tel: 071 911 4428
- Public Participation Network support [ppn@sligococo.ie](mailto:ppn@sligococo.ie) or Tel: 071 911 4430
- Queries on Economic function to [sef@sligococo.ie](mailto:sef@sligococo.ie) or Tel: 071 911 4432

## LIBRARY & ARTS SERVICES



- New members can join online.
- Counter and Call & Collect services are suspended
- Items on loan will be auto-renewed.
- Online services are available on [www.sligolibrary.ie](http://www.sligolibrary.ie)
- Sligo Central Library, Monday – Friday 9:30am–4:45pm
- Ballymote Community Library, Monday – Friday 9:30am – 4:45pm
- Tubbercurry Community Library, Wednesday & Friday, 9:30am–4:45pm
- Enniscrone Branch Library, Wednesday & Friday, 9:30am – 4:45pm

### Contact

- Sligo Central Library:  
071 911 1675 [sligolib@sligococo.ie](mailto:sligolib@sligococo.ie)
- Ballymote Community Library:  
071 911 1669 [ballymotelibrary@sligococo.ie](mailto:ballymotelibrary@sligococo.ie)
- Sligo Libraries HQ:  
071 911 1850 [sligolib@sligococo.ie](mailto:sligolib@sligococo.ie)
- Sligo Arts Service:  
071 911 4465 [arts@sligococo.ie](mailto:arts@sligococo.ie)

## ROADS SECTION



- Roads Administrative Officer 071 9111489 [mfeeney@sligococo.ie](mailto:mfeeney@sligococo.ie)
- Road Opening Applications, Road closure Applications, Taking in charge of estates 071911 1495 [smcnamara@sligococo.ie](mailto:smcnamara@sligococo.ie)
- Community Involvement Schemes, Clár, Local Improvement Schemes 071911 1492 [kkane@sligococo.ie](mailto:kkane@sligococo.ie)
- Abnormal Load Applications, County Burial Ground Queries/ Headstone Applications 071 9111488 [plangan@sligococo.ie](mailto:plangan@sligococo.ie)
- Sligo Cemetery Burial Ground Queries [csweeney@sligococo.ie](mailto:csweeney@sligococo.ie)
- Sligo/Drumcliffe Area Office 071 9111498 [tkeane@sligococo.ie](mailto:tkeane@sligococo.ie)
- Sligo/Strandhill Area Office 071 9111458 [pclerkin@sligococo.ie](mailto:pclerkin@sligococo.ie)
- Sligo Urban Area Office 071 9111493 [amonaghan@sligococo.ie](mailto:amonaghan@sligococo.ie)
- If your query is in regard to anything other than the above [roadsgeneral@sligococo.ie](mailto:roadsgeneral@sligococo.ie)

## FIRE SERVICES



- Queries regarding bills issued for fire charges:  
Tel: 071 911 1304  
Email: [flang@sligococo.ie](mailto:flang@sligococo.ie) or [mcasey@sligococo.ie](mailto:mcasey@sligococo.ie)
- Payments for fire bills can be made online at [www.sligococo.ie/payments](http://www.sligococo.ie/payments) or alternatively by contacting

### Fire Safety Certificate applications

Fire Safety Certificate applications are submitted through the BCMS system, available on [www.sligococo.ie](http://www.sligococo.ie).

### Fire Safety Queries

- Telephone: 071 9111402 or email [fireoff@sligococo.ie](mailto:fireoff@sligococo.ie)

Connect with us at:



[slilocountycouncil](https://www.facebook.com/slilocountycouncil)



[slilococo](https://twitter.com/slilococo)



[slilocountycouncil](https://www.instagram.com/slilocountycouncil)



[info@slilococo.ie](mailto:info@slilococo.ie)

Sligo County Council, County Hall, Riverside, Sligo  
Comhairle Contae Shligigh, Áras Contae, Cois Abhainn, Sligeach

T +353 (0)71 911 1111  
F +353 (0)71 914 1119

Community Support  
FREEPHONE  
1800 292 765

[www.sligococo.ie](http://www.sligococo.ie)